

John Bergin, Business Technology Officer, Department of Defense Chief Information Officer



John Bergin was selected to serve as the Business Technology Officer for the Department of Defense Chief Information Officer in January 2015. In this capacity, Mr. Bergin identifies business needs and solutions to those requirements that meet the DoD's mission needs at the best value. Mr. Bergin will work to increase information technology efficiencies across the Department, and help facilitate efforts to right size the DoD information infrastructure, initially focusing on health IT and the Department's integration with mission partners.

Before joining the DoD CIO as a Highly Qualified Expert, Mr. Bergin supported this organization and previously the Department of Navy CIO as an on-site consultant with Booz Allen Hamilton. During his tenure with the DoN CIO, Mr. Bergin helped reduce the DoN's IT budget by \$2.4 billion during the Future Year Defense Plan 2013-2017, supported the organizational standup of the Navy's Data Center Consolidation Task Force, assisted with the DoD's first accredited commercial cloud deployment, reached out to industry to identify rational key performance indicators that measure internal IT delivery, and oversaw a Data Center Consolidation and Application Rationalization effort that helped the DoN close more than forty data centers and consolidate existing centers to fewer than five locations across the United States.

Mr. Bergin also worked for EMC Corporation in their Global Services Division, leading a global team that replaced a series of manual processes with an automatic service request routing platform. Today this system handles hundreds of thousands of service requests monthly, and it reduced the time from request submission to receipt of services, increasing customer satisfaction and reducing per-ticket costs.

Mr. Bergin holds both a bachelor and master of arts degrees from Marquette University in political science. He received a Federal Computer Week "Fed 100" award in 2014, and is a Lean Six Sigma Black Belt and a Certified Scrum Professional.