



PERFORMANCE MANAGEMENT

DCIO/BPSR Focus Area

The Department of Defense (DoD) Deputy Chief Information Officer for Business Process and Systems Review (DCIO/BPSR) co-leads reviews of business processes and supporting systems within the organizations of the Principal Staff Assistants (PSAs), Defense agencies, and Field Activities. The office also manages CIO-related opportunities identified during these reviews. In order to execute its mission, the office established four focus areas: Performance Management, PSA Business Process and Systems Reviews, Data Management, and Analytics. This illustration highlights the first focus area: Performance Management.

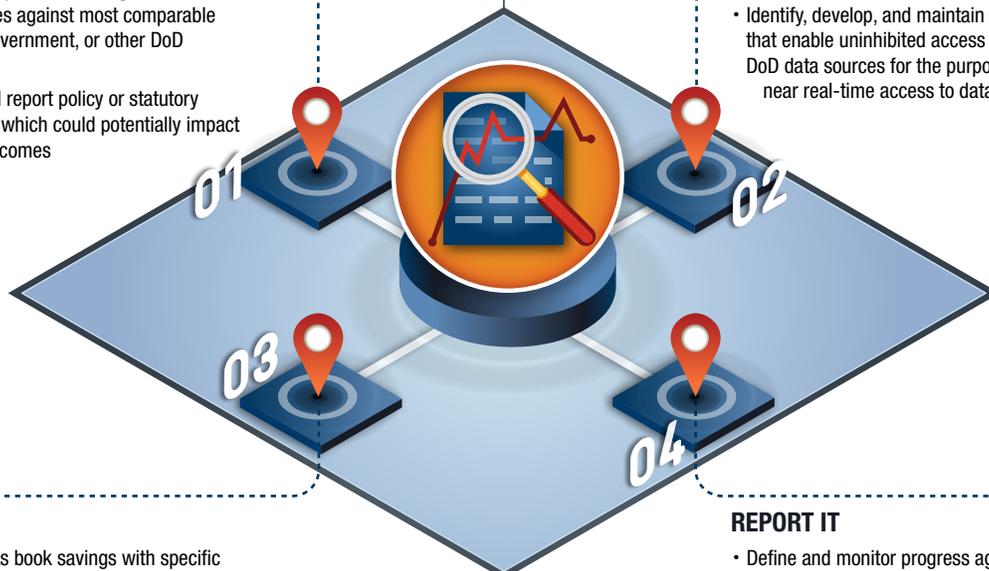
Performance management is critical to the success of the BPSR effort and drives the ability to save and/or reallocate overhead dollars to support mission-critical functions within the Department. As IT-related cost-saving opportunities are identified during PSA reviews, DCIO/BPSR leverages its performance management methodology to ensure accountability, monitor, and report progress against those opportunities for senior leader decision-making.

FIND IT

- Build and maintain a Data Management and Analytics capability as part of a continuous IT systems review process
- Benchmark potential savings opportunities against most comparable industry, government, or other DoD entities
- Identify and report policy or statutory constraints which could potentially impact savings outcomes

FOLLOW IT

- Collaborate with PSA representatives and Under Secretary of Defense Comptroller (USD(C)) to follow potential savings via budget, execution, and accounting lines
- Identify, develop, and maintain relationships that enable uninhibited access to authoritative DoD data sources for the purpose of providing near real-time access to data



BOOK IT

- Ensure PSAs book savings with specific Resource Management Decision (RMD) actions in the appropriate fiscal year

REPORT IT

- Define and monitor progress against performance measures to ensure accountability for DCIO/BPSR and PSA organization activities related to BPSR cost-saving opportunities
- Report savings outcomes to DoD leadership on a quarterly basis

OBJECTIVES

- Define, establish, and drive organizational and individual accountability to ensure realization of potential savings
- Define and establish a standardized, transparent, and repeatable business process for finding, following, and booking real-time IT dollar savings
- Define and report against meaningful performance measures to support decision-making