

Business Process and Systems Review (BPSR)

Deputy CIO for BPSR

The Deputy Secretary of Defense charged Department of Defense (DoD) Chief Information Officer (CIO) and Deputy Chief Management Officer to co-lead reviews of business processes and supporting systems within the organizations of the Principal Staff Assistants (PSAs) and associated Defense agencies and Field Activities. In response, DoD CIO stood up the Office of the Deputy CIO for Business Process and Systems Review (BPSR) to address the CIO-related responsibilities associated with this effort. This illustration depicts the focus of the office's work.

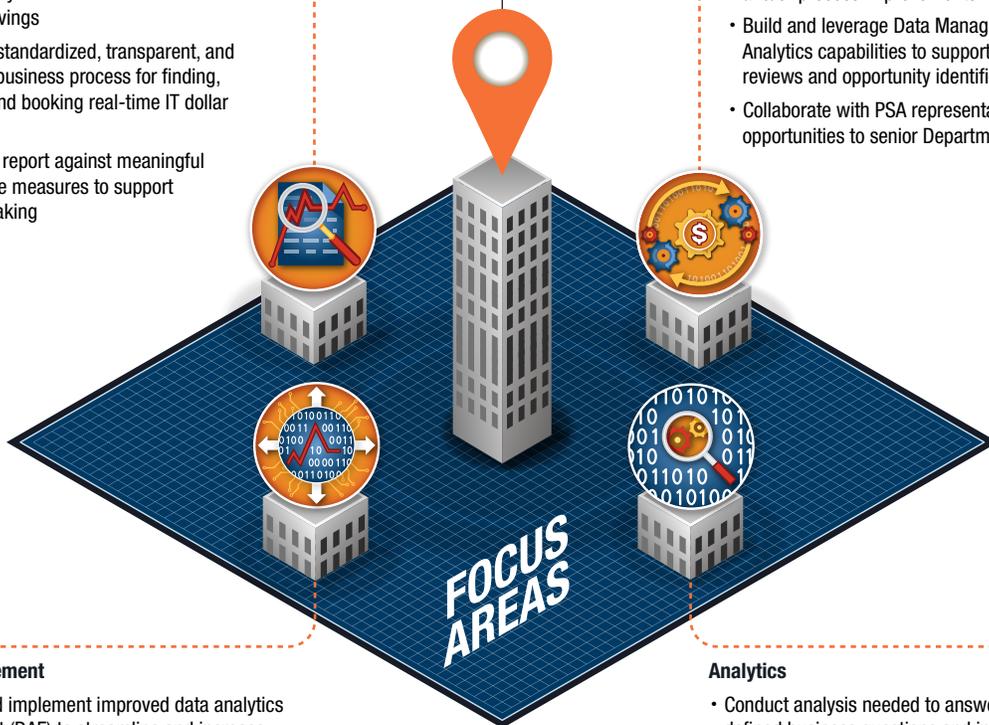
GOAL: Reduce the cost of IT across the Department

Performance Management

- Define and drive organizational and individual accountability to ensure realization of potential savings
- Establish a standardized, transparent, and repeatable business process for finding, following, and booking real-time IT dollar savings
- Identify and report against meaningful performance measures to support decision-making

PSA Business Process and Systems Reviews

- Identify IT-related opportunities for cost savings and/or process improvements
- Build and leverage Data Management and Analytics capabilities to support ongoing reviews and opportunity identification
- Collaborate with PSA representatives to report opportunities to senior Department leadership



Data Management

- Develop and implement improved data analytics environment (DAE) to streamline and increase analytics effectiveness
- Ingest and transition raw business and IT data from multiple enterprise-level authoritative sources into actionable knowledge providing a business benefit
- Enable and manage data quality, understandability, and access so that users can quickly locate and use accurate information to inform decision-making

Analytics

- Conduct analysis needed to answer clearly defined business questions and inform the decision-making process
- Cohesively weave numerous and disparate data products together to form a holistic view along specific business threads
- Standardize visualizations to present information consistently and better inform decision-making

OBJECTIVES

- Identify and review IT savings and process improvement opportunities
- Enable accountability for execution of activities related to proposed savings and process changes
- Ensure data is discoverable, accessible, understandable, and accurate to effectively support business decisions
- Inform decision-making process by delivering advanced analytics